

# HIGHFIELD HOUSE Residential Care Home



CARE ORGANISATION  
OF THE YEAR 2017 –



## NEWSLETTER

May 2018 Issue#2

Welcome to our second Newsletter. Here to keep you updated with the happenings at Highfield House! Some of the things we have enjoyed since our last newsletter are – St David's Day Celebrations, a successful Theatre Trip to see 'Top Hat', lunch at the Montegue Inn and at Whitstone's, Steve – The Piano Man, Dave the accordion player, Princess Anne's visit to Castle Cary, Harry & Meghan's Wedding with Bucks Fizz & Cream Tea.

*'Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around.'*



**WE HAVE STARTED  
A GARDENING  
CLUB!!!!**



### Highfield House Care Café

We had our first Care Café - a meeting of relatives who shared their experiences of having their relative in a Care Home. The feedback was very positive and people found it helpful to know some experiences were not isolated. The next Care Café's topic is Dementia on Friday 20<sup>th</sup> July at 2pm.

We will be joined by our friend, Sue Smith - who is the Emergency Department Dementia/Elderly Support Person at Yeovil Hospital

Representatives from the GOLD STANDARDS FRAMEWORK will be visiting on 25<sup>th</sup> May to view the work we have achieved so far and advise us on what needs to be done for our accreditation



Our Street Party to celebrate was a huge success!! The sun was shining and we enjoyed some special guests – Alpaca's, Punch & Judy and HRH Queen Elizabeth II made an appearance.....well in the form of a cardboard cut out!!

We have entered the Care & Support West Awards 2018 in categories of 1. Residential Home of the Year. 2. Palliative Care Team. 3. and Outstanding Contribution to Health & Social Care (Philippa & Steve). Thank you to Everyone who provided supporting comments. We will hear if we're shortlisted by the end of June.

Please Join Us CUP CAKE DAY



Thursday June 14<sup>th</sup>  
2:30 – 4:30pm  
RAISING MONEY FOR THE  
ALZHEIMER'S SOCIETY WITH  
DELICIOUS CUP CAKES

We in the process of organising an outing and a ride on a Steam Train in September

Welcome to Vikki and Gemma who have joined our lovely Night Staff Team. We shall be saying Goodbye to Cheryl in a few weeks who is changing her career to work with children. Good Luck!

OUR NEW ADDITION – BELLA 



SAVE THE DATE

HIGHFIELD HOUSE TEA PARTY – September 21<sup>st</sup> at 2:30pm – 4:30pm

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