

# HIGHFIELD HOUSE Residential Care Home



CARE ORGANISATION  
OF THE YEAR 2017 –



## NEWSLETTER February 2018 Issue#1

Welcome to our First Newsletter!! We hope you will all find it beneficial. We will be sending you our newsletter periodically throughout the year as a means of informing you about what is happening within the home and to give the people who live at Highfield House the chance to contribute in whichever way they chose. We will also include information relating the issues of interest to elderly people and their families and invite you to send us your comments and thoughts which can be included via email to [manager@highfieldhouse.net](mailto:manager@highfieldhouse.net). We look forward to hearing from you!



Don't forget our  
**Valentine's  
Tea Party**  
14<sup>th</sup> February  
2:30 – 4:30pm  
Everybody is very  
welcome!!!

Sadly, we will be saying 'Goodbye' to two members of staff over the new few weeks. Jo and Emma are both separately moving on to new ventures. We wish them the very best of luck!!

Highfield House Care Café is a new opportunity for relatives of people who live in Highfield House to get together in a supportive environment to discuss some relevant topics. The THREE dates which we have chosen for this year are:  
Friday 16<sup>th</sup> March at 2:30 – My Relative Moving Into A Care Home  
Friday 20<sup>th</sup> July – Dementia  
Friday 9<sup>th</sup> November – Conversations About The Last Chapter Of Life

Things to look forward to :-  
17<sup>th</sup> March Theatre Trip ~ 'Top Hat'  
Manicure Station In Conservatory  
Improved Hairdressing Area

♥ Thank you to our Volunteers who facilitate quality past-times for people inside and outside the home –  
Sally, Steve Derby and Lindsay ♥

### THE GOLD STANDARDS FRAMEWORK

To improve the quality of end of life care

To improve collaboration with Primary Care and Specialists

To reduce the admissions to hospital in the last stages of life

As many of you know, we have been working hard to achieve the aims of the Gold Standards Framework for almost a year. People have voiced their wishes about their last chapter and future treatment. We are very pleased to say that compared to 2016 – hospital admissions were halved in 2017.

**“There are only four kinds of people in the world. Those who have been caregivers. Those who are currently caregivers. Those who will be caregivers, and those who will need a caregiver.” – Rosalyn Carter**



**SAVE THE DATE - NATIONAL CARE HOME OPEN DAY 21<sup>ST</sup> APRIL 2018**  
**HIGHFIELD HOUSE “INDOOR STREET PARTY” WITH PUNCH AND JUDY 2:30 – 4:30pm**