

HIGHFIELD HOUSE Residential Care Home



CARE ORGANISATION
OF THE YEAR 2017 –



NEWSLETTER

August 2018 Issue#3

Welcome to our Third Newsletter. Keeping you informed about the happenings at Highfield House! The summer has been glorious and as well as enjoying Pimms and BBQs in the garden, we have enjoyed trips to Stourhead, Garden Centres, Indoor Bowls at Hadspen Village Hall, an American Diner for ice –creams, and McDonald's, which was a first for many people. Wimbledon was thoroughly enjoyed, as ever.



Acknowledging Excellence
2018 FINALIST
CARE AWARDS

WE HAVE BEEN SELECTED AS FINALISTS OF THE CARE AND SUPPORT WEST AWARDS IN ALL THREE CATEGORIES – RESIDENTIAL HOME OF THE YEAR, DEMENTIA & END OF LIFE CARE AND FOR PHILIPPA & STEVE FOR THEIR CONTRIBUTION TO HEALTH AND SOCIAL CARE. WE WILL BE ATTENDING THE AWARD CEREMONY ON 20TH OCTOBER AT ASHTON GATE STADIUM WHERE WE WILL FIND OUT IF WE HAVE WON!!

GOODBYE MICHELLE – WE WILL MISS YOU

We are very sorry to be saying Goodbye to Deputy Manager – Michelle Turner



I am sure you will agree that she has been a true gift to Highfield House. Her warmth, kindness and enthusiasm will be greatly missed. Our Management Team will now consist of Rachel & Four Care Managers. **Kelly, Laura, Sarah and Lorraine** who will each be working in the office on alternating days and providing management and on-call cover. We agreed this was the least disruptive way forward for the home.



Our visit to Stourhead –Fantastic Pic

Congratulations to Muriel who has become Highfield House Bowling Champion 2018 winning the Margaret Smith Cup

**STEAM TRAIN
TRIP IS ON
30TH AUGUST**

Friday 21st September 2:30 – 4:30



Tea Party – Everyone Is Welcome



Thank you to Colin, our resident Gardener, for all his hard work!!

We postponed our July Care Café on Dementia. Our new date is 29th August. Steph a Health Coach at Millbrook Surgery will be giving a talk on Dementia Friends at 1:30pm. This will be followed by our Care Café on Dementia at 2:30-4:30pm. This is for friends and relatives so please let us know if you can come 😊

We continue to work towards achieving the Gold Standards Framework national accreditation– improving End of Life Care – our work will be verified 2nd Nov & will go to panel Feb 2019 - well done team!!



**SAVE THE DATE ...CARE CAFÉ (our relatives' support group)
TOPIC = PLANNING FOR THE FUTURE – November 9th 2:30-4:30**