

HIGHFIELD HOUSE Residential Care Home



**RESIDENTIAL CARE HOME OF THE YEAR 2018
SPECIALIST CARE AWARD 2018
– END OF LIFE CARE & DEMENTIA**



NEWSLETTER February 2019 Issue #5

We have had a busy few months and our first episode of snowfall caused minimal disruption, I am pleased to say. There was a little disruption whilst having our Salon and Wet Room renovated but, I am sure that everyone agrees, it was well worth it. Our focus for 2019 is to ensure that people have more opportunities to go out and do something enjoyable. We have already visited the cinema to see the new Mary Poppins film, Ebbor Gorge, Wells Cathedral & The Orchard Inn. We're also paying particular attention to increasing the amount of fluids that people are taking on a daily basis and improving well-being. Thank you to the staff for your continued dedication & caring so well for our residents.

GOLD STANDARDS FRAMEWORK – We will hear in a week or so if we have achieved a **PASS, COMMENDATION OR BEACON STATUS**. This is something we have all been working towards since January 2017 and reflects everyone's efforts to in improving care practice, particularly around the areas of End of Life Care and recording decisions about hospital admissions and treatment. Thank you to everyone who provided valuable feedback to the inspector.

WE NOW HAVE A NEW SALON.....



....AND A NEW WET ROOM !!! 😊



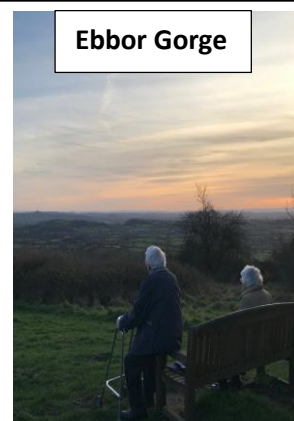
100 YEARS YOUNG!!!

**DON'T FORGET OUR
VALENTINE'S TEA PARTY
14th FEBRUARY 2:30-4:30
We do hope you can come!**

**SAVE THE DATE
WE HAVE PETTING ANIMALS VISITING
HIGHFIELD HOUSE ON 1ST APRIL at
2:30pm WE CAN EXPECT TO SEE A
DONKEY, SHEEP, GOAT, RABBITS &
GINEAU PIGS
EVERYBODY IS WELCOME TO JOIN US**



Upcoming Staff Training includes Sepsis, Frailty Guide, Pressure Ulcer Care, Coronary Heart Disease & Basic Observations. Georgia has completed her Level 3 Health & Social Care Training – well done. Marie & Mandy are embarking on this training also. The four Care Managers have also started their Level 5 in Leadership Diploma.



Your Feedback Is Always Welcome. There is a suggestion box in the Entrance Hall. If you have any suggestions at all then please write on the cards provided and slip it into the box. Suggestions can remain anonymous.

Jane Churches has kindly agreed to be our **Resident Representative** and will be attending our monthly Resident's Meetings to advocate & provide a voice for any Residents who may have difficulty speaking out in the meetings.



I feel the capacity to care is the thing which gives life its deepest significance - Pablo Casals